

Donor-driven Metadata as a Two-way Street

Using Donor Survey Tools for Both Description and Donor Education

Katrina Windon Accessioning and Processing Archivist University of Arkansas Special Collections

Background



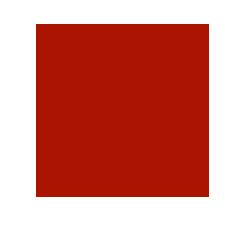
Goal of expanding from Universityonly content to supporting manuscript collections

Pilot project partner: OMNI Center of Fayetteville



Why have more paperwork?

- Pre-custodial approach
- Budget justification
- Donor education
- Rights management and documentation
- Resource analysis/troubleshooting
- Appraisal/basis for scoping
- Creator-supplied metadata







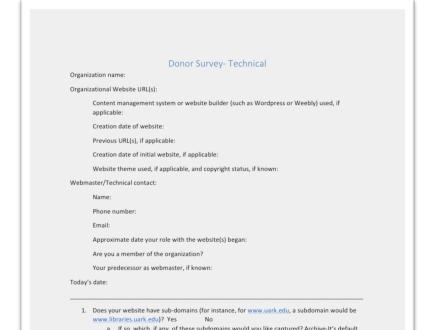
Donor-driven metadata

- **Self-identification** of significant properties
- Context not otherwise available
- Process description
- Patterns of usage and creation
- **...**

Targeting information requests



- Role-based survey forms
- Accessible language/usability concerns
- Limiting scope



Donor Survey

This is a tool for us to get some background about your website so we can better prepare to preserve it; if you don't have an answer to any given question, feel free to skip it.

Organization name:

Today's date:

Personal/organizational Website URL(s)

Form preparer(s):

- Please provide some background about your website.
 - a. When was your website started?
 - b. Has your website always had the same URL? If not, do you know the previous URL(s)?
 - c. How does your organization use the website? For example, is it primarily for members, primarily for outreach, or a mixture of both? Do you use it to provide things like newsletters or event announcements—and if so, are you also distributing this information in other forms (as in mailed newsletters)? Do you use it to host podcasts or stream video? Is it a platform for members to interact with each other, to receive information, or both?
 - d. How do you see your website growing and evolving in the future? Examples might be if you intended to include new content types, like video or audio, or if you planned on adding subpages for new services your organization would be offering.

(ideally)

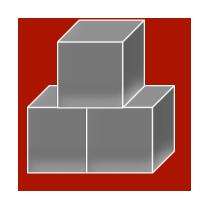


Helps donors:

- Feel engaged in process
- Understand limitations
- Think about their contentcreation strategies

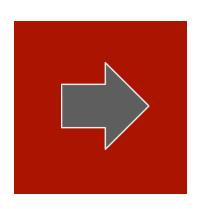
Helps repositories:

- Build connections
- Temper expectations
- Learn about problem areas in advance



Archival Models

- AIMS Donor Survey (Appendix F1). AIMS Work Group. AIMS Born-Digital Collections: An Inter-Institutional Model for Stewardship. (2012)
- Redwine, Gabriela, et al. Born digital: guidance for donors, dealers, and archival repositories. Council on Library and Information Resources report. (2013)
- Yale University Website Appraisal Checklist (2017)
- Tufts Submission-Agreement Builder Tool (2011)
- Paradigm Records Survey (2005)
- Thomas, Susan. "Guidelines for library staff assisting donors to prepare their personal digital archives for transfer to NSLA libraries." 2nd edition. (2011)
- UCLA Digital Materials Survey (2016)



Next steps

- Expanding survey use and re-evaluating
 - Better differentiation between required/optional fields
 - Explanations visually separated from instructions More conditional questions
- Exploring options for automation
 - Web form
 - Scheduled reminders
 - Scheduled refreshes

Questions/Contact



Katrina Windon windon@uark.edu